

# Customer Satisfaction Template

1. How likely are you to recommend our company to a friend or colleague?

Not at all likely					Extremely likely					
0	1	2	3	4	5	6	7	8	9	10

2. Overall, how would you rate your satisfaction with the products you received?

1	Very Unsatisfied
2	Unsatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

3. What best describes our products? Select all that apply.

- High-quality
- Durable
- Convenient
- Useful
- Affordable
- Unreliable
- Poor quality
- Over-priced
- Not as advertised
- Other

Comments:\*

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4. Are there any features of our products or business that you find frustrating?

- Yes
- No
- Other/Not Sure

Comments:\*

5. Would you say our pricing is competitive compared to similar products?

- Yes
- No
- Other/Not Sure

Why:\*

6. Do you have any suggestions for improvement?\*

*\*Optional*